

# Make the Switch to Partners

Switching to Partners is as easy as 1-2-3!

## What you'll need:

- Partners routing number: **322274242**
- Your Partners account number, which can be found in several locations:
  - Online Banking
  - Mobile Banking
  - Personal Check
- For detailed instructions on how to locate your Partners Savings and Checking account numbers, view our [\*\*Direct Deposit Video\*\*](#).

## Step 1: Set Up Your Direct Deposit

- Complete a [\*\*Direct Deposit Transfer Form\*\*](#)<sup>1</sup> and provide to your employer
- If your employer has an online portal, enter your Partners account number and routing number
- Disney Cast Members and Employees can set up direct deposit on SAP

## Step 2: Transfer automatic payments

- Complete an [\*\*Automatic Payment Change Form\*\*](#) and provide to each payee/biller
- If the payee/biller has an online portal, enter your Partners account number and routing number

## Step 3: Close your old account

- Make sure all outstanding checks and ATM/debit card transactions have cleared and direct deposits and automatic withdrawals are appearing on your Partners account
- Complete an [\*\*Account Closing Form\*\*](#) and submit it to your former bank

<sup>1</sup>The forms we are providing to you are generic. An employer/merchant may require separate forms or other documentation. You'll need [\*\*Adobe Reader\*\*](#) to view and complete the forms.

# Direct Deposit Transfer Form

To:

Name

Company

Address

City, State, Zip Code

I would like to **Establish Direct Deposit**  
using the information below.

**Change my existing Direct Deposit**

Employee ID Number

Social Security Number

## Checking Account

Account Number

Partners Routing Number

Amount (in dollars or percentage of deposit)

## Savings Account

Account Number

Partners Routing Number

Amount (in dollars or percentage of deposit)

I hereby authorize \_\_\_\_\_ (employer/3rd party) to make these deposits directly to my Partners account(s) shown above and authorize Partners to accept these deposits.

**Sincerely:**

Member Signature

Member Name (printed)

Member Address

City, State, Zip Code

Date

Member Phone Number

Member Email Address



# Account Closing Form

To:

Name

Company Address

Company Name

City, State, Zip Code

I would like to close my existing account(s) using the information below.

All remaining balances should be sent to me at the address below.

**Sincerely,**

Member Signature

Date

Co-signer Signature

Co-signer Name (printed)

Member Name (printed)

Member Phone Number

Member Address

Member Email Address

City, State, Zip Code

# Frequently Asked Questions

## **How long until my automatic payments transition to my Partners account?**

It depends on when your request is received by your service provider – most requests are typically processed within a few weeks.

## **How will I know that my request has been received and processed?**

Carefully monitor your accounts at your former bank and at Partners to ensure all requested automatic payments have successfully transferred. You should see the deposit or withdrawal appear on your Partners statement and disappear from your former bank's statement.

## **What if a service provider attempts an automatic payment from my former bank account after I have already closed it?**

Do not close your former account until you've confirmed that all automatic payments have successfully transferred to your new Partners account.

## **How can I find the information I need to change a direct deposit/payment?**

Contact your service provider directly if you need to collect or verify any information about your account.

## **How do I change my Social Security direct deposit?**

Please visit [www.godirect.gov](http://www.godirect.gov) to set up direct deposit for Social Security benefits and have your Partners account information ready.